





Communication Framework

Cohesive Strategy Communication Workgroup (CS-CW) Members:

- Mary Jacobs, WFEC Liaison, National League of Cities
- ❖ Roberta D'Amico, Lead Coordinator, Department of the Interior (NPS)
- Judith Downing, US Forest Service (FS)
- Sarah McCreary, National Association of State Foresters (NASF)
- Shawn Stokes, International Association of Fire Chiefs (IAFC)





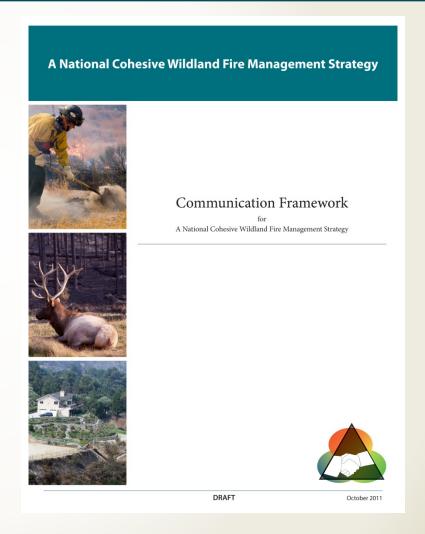


Objectives of the Presentation

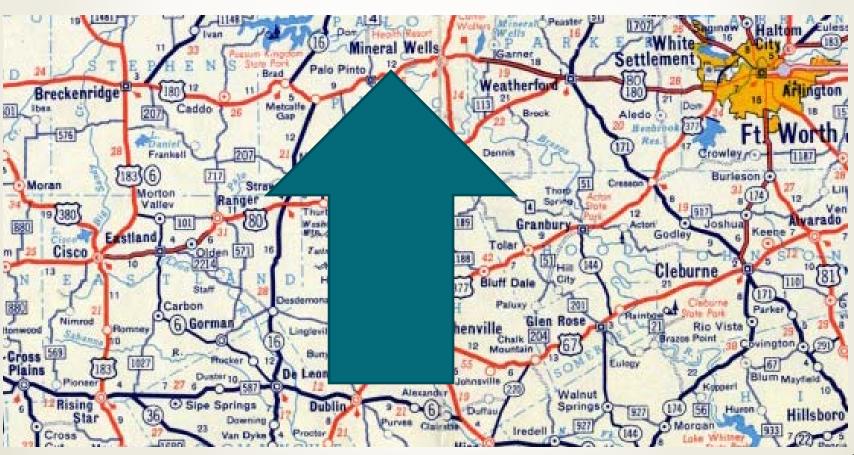
- Present the Communication Framework
 - Primary intent of the tasking: "the development of a unified communication guidance and direction document is critical"
 - Information
 - Organizational Communication and Collaboration
 - o Implementation
- Address who, what, when, where, why & how
- Next steps, prepare for WFLC meeting

Framework Development

- Framework versus. . .
- CF target audience
- Overarching documents
- Message Development
- Tactics and Strategies
- Key audiences
- Product recommendations



Purpose and Intent



Methodology





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Communication Framework

Goals



- Organizational Communication and Collaboration
- Implementation





Communication Framework

Objectives

- A climate of informed publics
- Enhance involvement through dialogue







Communication Framework

Principles

- Leaders participation
- Individuals and organizations Best Practices
- Transparency = "Golden Rule"
- Distribution of information aggressive
- Timely opportunities stakeholder involvement
- Decision making empowered across the landscape







Roles and Responsibilities

- WFLC Representatives and / or their designees
- WFEC Representatives
- Agency or Organization Communication Points of Contact
- Designated spokesperson(s)
- Participants in the Cohesive Strategy Process
- Daily language
- >>> Implementation Points of Contact <<<







Messages

- Critical strategic foundation, leader intent
- Coincide with and not contradict agency, interagency, intergovernmental, organizational or a group's messages
- Allow for customization
- Include a call to action
- Answer the questions what, why, and how

Messages are not a script ~ supporting points

"Our mission is to build the most sophisticated space shuttles and to invest strategically in nurturing our human capacity in order to expand to new frontiers so we can land on the moon and achieve leadership in space."

Keep it Simple



"We'll put a man on the moon and return him safely by the end of the decade."



Keep it Simple











Audiences

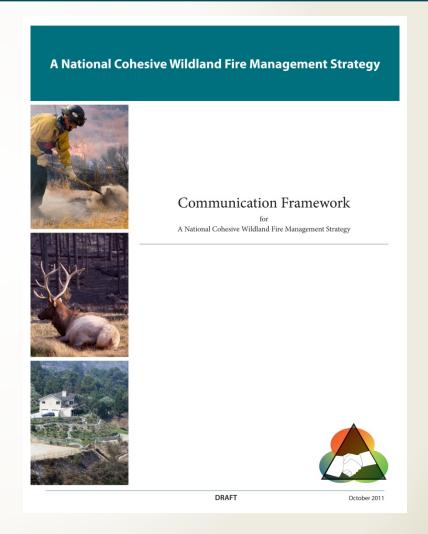
- Local, state, tribal, and federal government agencies
- Nongovernmental organizations and constituent groups
- Elected officials
- Citizens from communities across the nation
- Academia

Collaboration tips and resources



Communication Framework

- Branding
 - Symbol
- Tactical Tools



Implementation – part 1

- Utilize existing communication procedures
- Agencies, organizations, can mirror the Communication Framework, establishing their own plan to implement
- Encourage stakeholder communication through established sources and channels
- Appendix E Points of contact
 - o WFLC > POC

Implementation – part 2

- Professional group of communicators
- Support and facilitate communication and outreach tools, information, technical assistance
- Liaison
- WFEC WFLC



Communication Framework







