The Forest Service (FS) and Department of the Interior (DOI) recently completed the Interagency Dispatch Optimization Pilot Project (IDOPP) conducted with state, local, and tribal participation. The IDOPP presented alternatives to improve dispatching for fire, law enforcement, and resource management personnel.

The Interagency Dispatch Implementation Project (IDIP) effort is the next step and is authorized under the enclosed Charter that also sets the framework for establishment of three core-working groups funded by the FS that will review the recommendations and execute projects using the most cost effective methods.

The focus of the overall project is to improve program delivery of dispatch services while meeting the mission needs of the FS and DOI. The working groups will assess the current business and organizational models, identify issues and user requirements, and develop implementable alternatives to improve customer satisfaction and mission delivery while improving program efficiency and cost effectiveness. They will review current policy and identify where standardization can result in increased efficiency and improved safety for our personnel and the public.

Interagency leadership is recruiting subject matter experts and management representatives for the core IDIP teams, an effort coordinated by National Interagency Coordination Center Manager, Susie Stingley-Russell, the National Geographic Area Coordinators, and the project lead.

Please direct questions and comments to Tom Harbour, Director, Fire and Aviation Management, at tharbour@fs.fed.us or (202) 205-1483.

/s/ Thomas L. Tidwell
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Enclosure

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